

### **QUESTION 1**

- 1 Discuss a need for a water reclamation project in mining operation and the positive impacts as a result of this initiative. **[15]**

### **QUESTION 2**

- 2.1 An employee applies for a family responsibility leave after her mother-in-law died. Her husband of 20 years is out of the country and she assists her sister-in-law with all the arrangements. Must she be granted family responsibility leave? (10)
- 2.2 You are managing a team of ten people, but two of the team members don't get along with each other. How will you manage the conflict situation? (10)
- [20]**

### **QUESTION 3**

- 3.1 State the main objectives of the Skills Development Act? (10)
- 3.2 Briefly explain what is meant by the following:
- (a) Globalisation (2)
  - (b) Diversity Management (2)
  - (c) Diversification (2)
  - (d) Broad based black economic empowerment (2)
  - (e) Cultural Intelligence (2)
- [20]**

### **QUESTION 4**

- 4.1 The mines operate in a market where continuous improvement in productivity and real reduction in unit production costs are required. Explain how you would implement improvements in your operation to ensure business competitiveness? (10)

- 4.2 The mining industry is experiencing increased pressure to improve its Safety and Health record. Explain how you will apply the principles of risk assessment to enable your organization to improve in this regard.

(10)

[20]

### **QUESTION 5**

- 5.1 List the internal and external environmental factors of any operating business.

(13)

- 5.2 In the current economic climate in South Africa, the term “managerial business” is often referred to. The concept of break-even is generally associated with marginal business.

- 5.2.1 Illustrate by means of a simple fully labeled graph how you would determine the break-even point. In words what is break-even point.

(8)

- 5.2.2 Explain what is meant by fixed and variable costs and give an example of each.

(4)

[25]

**TOTAL MARKS: [100]**